

Helford River Cruises on the Hannah Molly – Safe Operating Procedures

The Hannah Molly

The Hannah Molly is a 19-foot-long Cygnus built by Cygnus Marine. She is constructed of wood and fibre glass and is mainly open with a cuddy. She is subjected to an annual inspection by the Truro Harbour Master to ensure she remains seaworthy and the crew competent in their seamanship and safety procedures. We can confirm that she passed again this year and this is reflected in her yet again gaining her license to carry a maximum of 12 people plus one skipper.

Your Booking

- Bookings by guests can be made via the new guest app or by phoning Tom and Hetty at Helford River Cruises direct on **07941027732** or emailing info@helfordrivercruises.co.uk.
- Due to current circumstances, we are remaining cautious and so on any one trip, we are able to take a maximum of 8 passengers. There will be one skipper making 9 persons on board in total.
- Private charters are available, up to the boat license maximum of 12 persons on board. You may also bring your dog(s). There will be one boat skipper, making a total of 13 persons on board.
- If any members of your household are suffering from or showing symptoms of COVID-19, you must all self-isolate & please cancel your trip. You will receive gift vouchers for a future trip or receive a full refund.
- If any of your household are vulnerable or have underlying health issues, they are advised to heed government advice.
- Any trip is weather dependent and under the current guidelines, we will always err on the side of caution, in terms of deciding whether to continue with any trip.

Parking

- Non-hotel residents, please follow the signs to the designated car parking area.
- Car parking for our customers is behind the swimming pool and new properties at the far end.
- Please do not park in front of the holiday homes.
- Please do not drive down the track towards foreshore.

Getting to the Venue from the hotel, self-catering units or car park

- It is a 5-minute walk from the hotel or the car park to the foreshore and boat shed.
- Please take the path from the front of the hotel and walk past the new holiday homes, Grebe and August Rock, using the pedestrian gate and after 50 metres turn right following the path to the foreshore and the boat house is located to the left.

Preparing for the trip

- We encourage everyone to continue please to clean hands in the toilet area for minimum of 20 seconds or use hand sanitiser before boarding the boat and after leaving the boat.
- All passengers will be briefed on the location of life jackets and how to put them on prior to departure.

Getting Onboard the Hannah Molly

- Please bring your own water with you for your trip.
- The Hannah Molly will be brought alongside our quay and you will step from the quay onto the boat, taking care to hold onto the grab handle as you step aboard. You will be asked to move down inside the boat to allow room for others to follow.

- We encourage passengers from different groups to continue to maintain social distance whenever possible.

During Your Boat Trip

- Please keep to the safety procedures stated during the briefing.

After Your Boat Trip

- Some photos from your trip may be loaded to Facebook/Twitter/Instagram, but only with your permission.
- If you have any questions regarding our coronavirus standards and procedures, please contact us on **07941 027732** or by email to info@helfordrivercruises.co.uk